Bavarian Professionals, Inc. MH 5/08/2025

Customer: Julian Dodd

Vehicle: 2011 BMW X5 35dX L6 3.0L, 2993cc, DOHC, DIESEL, FI

VIN: L657809 Unit/Fleet Num:

Phone: 415-756-3981

| RO # | Date | Mileage | Service | Date | Flat Rate | Billed Hrs / | Extension |
|---|--|-----------------|---------------|----------------------|-----------|--------------|-----------------|
| 114842 | 4/29/2025 | 0 | NS | 4/29/2025 | | Total: | 0.00 |
| Parts Only LABOR: Parts only: | | | | | | | 0.00 |
| 64-55-7-809-801 | 4kx843 belt E70 | 0 M57 A/C | | | | -1.00 | -34.26 |
| 11-28-7-631-822 | 4kx843 belt | | | | | 1.00 | 34.26 |
| 114794 | 4/24/2025 | 199,076 | MH | 4/24/2025 | | Total: | 907.07 |
| Screeching sounds when LABOR: Test drive w Inspect drive belts: wo tensioner pulleys. Note Additional 3-4h needed 11-28-7-803-476 | ith owner: some noise rn (replaced 7/21 at ´ : slight squeal heard | l27k miles). Re | move & repla | ace drive belts belt | 1.00 | 2.25 1.00 | 540.00 52.50 |
| 11-28-7-799-851 | Pulley idler | | | | | 1.00 | 169.61 |
| 64-55-7-809-801 | 4kx843 belt E70 | 0 M57 A/C | | | | 1.00 | 34.26 |
| 11-28-8-585-243 | Pulley | | | | | 1.00 | 76.57 |
| Check tire pressures. Adj LABOR: Check & adj Front 32psi Rear 36psi | | • | re monitoring | system. | | | 0.00 |

Check Condition-Based Service menu for overdue or upcoming services, note due date/remaining mileage. Measure brakes if <5000 miles remaining.

Vehicle check 3400 or 3/28

Oil & filter 6k or 1/27

Brake fluid flush 7/25

F brakes 27k

R brakes 20k

Loaner car

LABOR: Customer in Bavarian Professionals courtesy loaner car BAVPRO9, and agrees to terms of Loaner Car Agreement as shown on reverse.

0.00

| 3/27/2025 | 0 | MH | 3/27/2025 | Total: | 267.91 |
|-------------------|---|---|---|--|---|
| | | | | | 0.00 |
| Master remote | w/o CA | | | 1.00 | 243.00 |
| 1/13/2025 | 103 680 | МН | 1/13/2025 | Total | 386.83 |
| 1/13/2023 | 193,000 | IVIII | 1/13/2023 | i Otai. | 300.03 |
| | | | | 0.75 | 150.00 |
| • | • | | o quantity accus | 7.50 | 112.95 |
| Oil filter kit M5 | 7 | | | 1.00 | 24.40 |
| Exhaust fluid d | | | | 14.00 | 56.70 |
| | Master remote 1/13/2025 Ice engine oil, remove ths remaining. Top u Oil BMW 5W30 Oil filter kit M5 | Master remote w/o CA 1/13/2025 193,680 Ice engine oil, remove & replace oil fiths remaining. Top up diesel exhaus Oil BMW 5W30 diesel, lite Oil filter kit M57 | Master remote w/o CA 1/13/2025 193,680 MH ace engine oil, remove & replace oil filter. Resetths remaining. Top up diesel exhaust fluid, not Oil BMW 5W30 diesel, lite Oil filter kit M57 | Master remote w/o CA 1/13/2025 193,680 MH 1/13/2025 Ice engine oil, remove & replace oil filter. Reset CBS if less than ths remaining. Top up diesel exhaust fluid, note quantity used. Oil BMW 5W30 diesel, lite Oil filter kit M57 | Master remote w/o CA 1.00 1/13/2025 193,680 MH 1/13/2025 Total: Ince engine oil, remove & replace oil filter. Reset CBS if less than this remaining. Top up diesel exhaust fluid, note quantity used. Oil BMW 5W30 diesel, lite 7.50 Oil filter kit M57 1.00 |

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Phone: 415-756-3981

| O# LABOR: Check & | Date adjust tire pressures. F | Mileage Reset tire pressi | Service Writer ure monitoring s | Date Paid | Flat Rate Hrs | Billed Hrs / Part Qty | Extension 0.00 |
|--|---|------------------------------|---------------------------------------|--------------------|------------------|--------------------------|-------------------|
| Front 32psi Rear 36psi | , and the process of | | | , 5.01111 | | | |
| | | | | note due | | | |
| LABOR: Check & | top up engine compartr | nent fluid levels | S. | | | | 0.00 |
| 82 | Washer fluid, | liters | | | | 4.00 | 11.56 |
| 82-14-1-467-704 | Antifreeze BM | W, gallons | | | | 0.20 | 6.09 |
| 13307 | 12/10/2024 | 191,433 | NG | 12/11/2024 | | Total: | 1,076.53 |
| Front brakes worn wa LABOR: Inspect b | rning orake condition: front wor | n, rear good (p | ads at 10mm) | | | | 0.00 |
| LABOR: Remove | and replace front brake | pads rotors & | wear sensor. | | | 1.50 | 300.00 |
| 34-11-6-852-253 | • | pade, retere d | | | | 1.00 | 243.52 |
| 34-11-6-886-477 | Brake rotor E | 70/71 | | | | 2.00 | 420.52 |
| 34-35-6-792-567 | Sensor brake | wear E70 fro | | | | 1.00 | 40.30 |
| LABOR: Check 8 Front 32psi Rear 36psi | adjust tire pressures. F | Reset tire pressu | ure monitoring s | ystem. | | | 0.00 |
| | er in Bavarian Profession r Car Agreement as shov | | aner car BAVPR | O7, and agrees | | | 0.00 |
| 13070 | 11/19/2024 | 189,818 | NG | 11/20/2024 | | Total: | 1,823.65 |
| LABOR: Perform DDE 4952: pressu | " light on a few days ag Short Test of all control re control SCR - overpr x system - function | module fault m | emories | ard during acceler | ation | 1.00 | 80.00 |
| | t module for SCR syster pump pressure OK. Del | | | ne. Urea quality | 1.00 | 1.00 | 240.00 |
| SCR delivery unit | & replace failing SCR | delivery unit. Re | eset SCR delive | ry adaptations. | | 3.00 | 720.00 |
| | | | | | | | |
| LABOR: Remove Clear fault codes. 16-19-7-244-137 | SCR delivery o | unit | | | | 1.00 | 706.71 |

Bavarian Professionals, Inc. MH 5/08/2025

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Phone: 415-756-3981

| RO# LABOR: Check & ac Front 32psi Rear 36psi | Date just tire pressures. F | Mileage Reset tire pressu | Service Writer Ire monitoring sys | Date Paid stem. | Flat Rate Hrs | Billed Hrs / Part Qty | Extension 0.00 |
|---|--------------------------------|------------------------------|---|-----------------------|------------------|--------------------------|-------------------|
| Loaner car LABOR: Customer in to terms of Loaner Ca | | , | ner car BAVPRO | 6, and agrees | | | 0.00 |

| 12349 | 9/19/2024 | 186,708 | MH | 9/20/2024 | | Total: | 1,919.87 |
|---|---|--------------------|--------------|-----------------------|------|--------------|------------------|
| Replace front tires in Fall | | t tira 9 balansa | DE whool | is smalless manifest | | 2.00 | 100.00 |
| LABOR: Dismount tire BRID 255-55-18 | , mount replacemen Tire Bridgesto | | Kr wneei | іѕ сгаскей - геріасе. | | 2.00 | 617.52 |
| FREIGHT | Shipping & Ha | | | | | 1.00 | 40.00 |
| 36-11-6-770-200 | Wheel 8.5x18' | • | | | | 1.00 | 391.00 |
| LABOR: Check & adjustront 32psi Rear 36psi Check Condition-Based date/remaining mileage Vehicle check 3/28 or 70il & filter - reset Brake fluid flush 7/25 F brakes 10k R brakes 33k | d Service menu for Measure brakes if | overdue or upco | oming servi | | | | 0.00 |
| Oil & filter change LABOR: Drain & repla 83-21-5-A2A-F87 | ice engine oil, remo | • | filter. Rese | et CBS. | | 0.75 7.50 | 150.00 112.95 |
| 11-42-7-788-460 | Oil filter kit M | 57 | | | | 1.00 | 23.87 |
| 83-19-0-440-158 QT | Exhaust fluid | diesel, qua | | | | 11.00 | 44.5 |
| LABOR: Check & top | up engine compartr | nent fluid levels. | | | | | 0.00 |
| 82 | Washer fluid, | liters | | | | 4.50 | 13.0 |
| 82-14-1-467-704 | Antifreeze BM | W, gallons | | | | 1.00 | 30.42 |
| 4-wheel alignment needed LABOR: 4-wheel align | | | | | 1.00 | 1.00 | 250.00 |
| | | | | | | | |

| 111986 | 8/20/2024 | 185,022 | MH | 8/22/2024 | Total: | 1,971.58 |
|---------------------|-------------------------------|----------------|--------|-----------|--------|----------|
| "Check Engine" ligh | t is on | | | | | |
| LABOR: Perforr | m Short Test of all control m | odule fault me | mories | | 1.00 | 80.00 |
| 4A5E/Glow plug | , cylinder 2, activation | | | | | |

Bavarian Professionals, Inc. MH 5/08/2025

Customer: Julian Dodd

Vehicle: 2011 BMW X5 35dX L6 3.0L, 2993cc, DOHC, DIESEL, FI

VIN: L657809 Unit/Fleet Num:

Phone: 415-756-3981

| RO# LABOR: Run test mod | Date Milea | VVIIIE | Date Paid . Recommend | Flat Rate H _{r.50} | Billed Hrs / Part Qty ₅₀ | Extension 100.00 |
|----------------------------------|--|-------------------------|-----------------------------|--------------------------------|--|---------------------|
| replacement of glow plu 2019) | igs and pre-heat control unit a | as a preventive measur | e (installed | | | |
| LABOR: Remove & rep | place all 6 glow plugs. Clear | DDE fault memory. | | | 2.50 | 500.00 |
| 12-23-7-807-277 | Glow plug M57 | | | | 6.00 | 541.68 |
| 11-61-2-246-945 | Seal intake manifold M57 | 7 | | | 6.00 | 71.34 |
| 11-61-7-790-198 | Seal intake manifold M57 | 7 | | | 6.00 | 71.34 |
| LABOR: Remove and | replace glow plug preheat mo | dule. Clear fault codes | , test drive. | | 1.50 | 300.00 |
| 12-21-8-591-724 | Module preheat control g | ll | | | 1.00 | 303.92 |
| | st to recommended pressure st tire pressures. Reset tire p | | tem. | | | 0.00 |

Rear 36psi

Check Condition-Based Service menu for overdue or upcoming services, note due

date/remaining mileage. Measure brakes if <5000 miles remaining. Vehicle check 18000 or 3/28 Oil & filter 2400 or 3/26 Brake fluid flush 7/25

F brakes 12k R brakes 35k

Loaner car

LABOR: Customer in Bavarian Professionals courtesy loaner car BVPR 11, and agrees to terms of Loaner Car Agreement as shown on reverse.

0.00

| 111091 | 6/07/2024 | 180,884 | ΕI | 6/07/2024 | | Total: | 1,247,78 |
|---|---|--------------------|------------------------|---------------------|------|--------|------------|
| Rear brakes worn | | , , , , , , | | | | | , <u>-</u> |
| LABOR: Remove a | and replace rear brake p | ads, rotors & we | ear sens | sor. | 1.50 | 1.50 | 300.00 |
| 34-21-6-886-479 | Brake rotor E7 | 0/71 | | | | 2.00 | 362.78 |
| 34-21-6-776-937 | Pad set E70/7 | 1 | | | | 1.00 | 144.67 |
| 34-35-6-854-168 | Sensor brake v | vear E70-72 | | | | 1.00 | 33.93 |
| Oil & filter change | | | | | | | |
| LABOR: Drain & re fluid, note quantity | eplace engine oil, remov | e & replace oil f | ilter. To _l | p up diesel exhaust | | 0.75 | 150.00 |
| 83-21-5-A2A-F87 | |) diesel, lite | | | | 7.50 | 112.95 |
| 11-42-7-788-460 | Oil filter kit M5 | 7 | | | | 1.00 | 23.27 |
| 83-19-0-440-158 | QT Exhaust fluid o | liesel, qua | | | | 8.00 | 32.40 |
| LABOR: Check & Front 32psi Rear 36psi | adjust tire pressures. R | eset tire pressui | re monit | toring system. | | | 0.00 |
| LABOR: Check & | top up engine compartm | nent fluid levels. | | | | | 0.00 |
| 82 | Washer fluid, l | iters | | | | 4.00 | 11.56 |
| | r in Bavarian Professiona car agreement as shown | | ner car | BAVPRO1, and agrees | | | 0.00 |

Bavarian Professionals, Inc. МН 5/08/2025

Customer: Julian Dodd

Vehicle: 2011 BMW X5 35dX L6 3.0L, 2993cc, DOHC, DIESEL, FI

VIN: L657809 Unit/Fleet Num:

415-756-3981 Phone:

| O # | Date | Mileage | Service Writer | Date Paid | Flat Rate Hrs | Billed Hrs / Part Qty | Extension |
|--|--|---|---|------------------------------|------------------|--------------------------|--|
| 10927 | 5/23/2024 | 179,400 | NG | 5/23/2024 | | Total: | 16.90 |
| Oil level low indicator/ | | 179,400 | NG | 3/23/2024 | | iotai. | 10.90 |
| LABOR: Check en | gine oil level. Top up. | | | | | | 0.00 |
| 83-21-5-A2A-F87 | Oil BMW 5W3 | 0 diesel, lite | | | | 1.00 | 15.06 |
| 10564 | 4/23/2024 | 177,690 | MH | 4/24/2024 | | Total: | 780.00 |
| | Short Test of all control system, function: 2x, | | emories | | | 1.00 | 80.00 |
| | temperature sensor val I guidelines to reset DM | | | | 0.75 | 3.50 | 700.00 |
| • | Adjust to recommended adjust tire pressures. F | • | re monitoring | system. | | | 0.00 |
| | | | | | | | |
| | r in Bavarian Profession Car Agreement as show | | ner car BAVP | RO3, and agrees | | | 0.00 |
| LABOR: Customer to terms of Loaner | | | ner car BAVP | RO3, and agrees 4/16/2024 | | Total: | |
| LABOR: Customer to terms of Loaner 0496 Both rear tires need re | Car Agreement as show 4/16/2024 eplacement | wn on reverse. | МН | | | | 853.08 |
| LABOR: Customer to terms of Loaner 0496 Both rear tires need re LABOR: Dismount | 4/16/2024 eplacement tire, mount replacement | nn on reverse. 177,274 It tire & balance. | МН | | | 2.00 | 853.08 |
| LABOR: Customer to terms of Loaner 10496 Both rear tires need re LABOR: Dismount BRID 255-55-18 | 4/16/2024 eplacement tire, mount replacement Tire Bridgeston | 177,274 at tire & balance. | МН | | | 2.00 2.00 | 853.08 100.00 648.96 |
| LABOR: Customer to terms of Loaner 10496 Both rear tires need re LABOR: Dismount BRID 255-55-18 FREIGHT | 4/16/2024 eplacement tire, mount replacement | 177,274 It tire & balance. The DUELER H Indling | МН | 4/16/2024 | | 2.00 | 853.08 100.00 648.96 24.10 |
| LABOR: Customer to terms of Loaner 10496 Both rear tires need re LABOR: Dismount BRID 255-55-18 FREIGHT LABOR: Check & Front 32psi Rear 36psi Check Condition-Ba | 4/16/2024 eplacement tire, mount replacement Shipping & Ha adjust tire pressures. Fased Service menu for large. Measure brakes if or 26k 11k | 177,274 It tire & balance. Ine DUELER H Indling Reset tire pressur | MH re monitoring | 4/16/2024 system. | | 2.00 2.00 | 0.00 853.08 100.00 648.96 24.10 0.00 |
| LABOR: Customer to terms of Loaner 10496 Both rear tires need re LABOR: Dismount BRID 255-55-18 FREIGHT LABOR: Check & Front 32psi Rear 36psi Check Condition-Badate/remaining mile Vehicle check 3/28 Oil & filter 3/26 or Brake fluid flush 7/F brakes 20k R brakes 14k Check OBD monitors | 4/16/2024 eplacement tire, mount replacement Shipping & Ha adjust tire pressures. Fased Service menu for large. Measure brakes if or 26k 11k | 177,274 It tire & balance. Ine DUELER H Indling Reset tire pressure Overdue or upco | MH re monitoring ming services naining. | 4/16/2024 system. | | 2.00 2.00 | 853.08 100.00 648.96 24.10 0.00 |
| LABOR: Customer to terms of Loaner 10496 Both rear tires need re LABOR: Dismount BRID 255-55-18 FREIGHT LABOR: Check & Front 32psi Rear 36psi Check Condition-Badate/remaining mile Vehicle check 3/28 Oil & filter 3/26 or Brake fluid flush 7/F brakes 20k R brakes 14k Check OBD monitors | 4/16/2024 eplacement tire, mount replacement Shipping & Ha adjust tire pressures. F ased Service menu for eage. Measure brakes if or 26k 11k | 177,274 It tire & balance. Ine DUELER H Indling Reset tire pressure Overdue or upco | MH re monitoring ming services naining. | 4/16/2024 system. | | 2.00 2.00 | 853.08 100.00 648.96 24.10 |

Vehicle history for the past 15 months.

Bavarian Professionals, Inc. MH 5/08/2025

Customer: Julian Dodd

Vehicle: 2011 BMW X5 35dX L6 3.0L, 2993cc, DOHC, DIESEL, FI

VIN: L657809 Unit/Fleet Num:

Phone: 415-756-3981

| 80 # 83-21-5-A2A-F87 | Date Oil BMW 5W3 | Mileage O diesel, lite | Service Writer | Date Paid | Flat Rate Hrs | Billed Hrs / Part Oty 7.50 | Extension 112.95 |
|---|--------------------------------------|---------------------------|-------------------|----------------------|------------------|----------------------------------|---------------------|
| 11-42-7-788-460 | Oil filter kit M | 57 | | | | 1.00 | 23.27 |
| 83-19-0-440-158 QT | Exhaust fluid | diesel, qua | | | | 11.00 | 44.55 |
| Vehicle Check needed LABOR: Perform Vehic fluids. Reset CBS. 13-71-7-798-342 | cle Check as per B Air filter M57 I | | dations. Replac | e air filter, top up | | 2.00 1.00 | 400.00 83.57 |
| 82 | Washer fluid, | | | | | 3.00 | 8.67 |
| LABOR: Remove & re | • | | cedure via IST | Δ | 0,50 | 1,25 | 250.00 |
| 13-32-7-822-499 | Fuel filter M57 | | beduie via 101 | ~ . | 5.55 | 1.00 | 75.00 |
| 07-14-7-129-160 | Screw 4.8x15 | hex w/washer | | | | 4.00 | 3.76 |
| Foglight out? LABOR: Check all exte | erior lights: ok | | | | | | 0.00 |
| Loaner car LABOR: Customer in E to terms of Loaner Car | | , | aner car BAVP | RO4, and agrees | | | 0.00 |
| RF lower control arm NR LABOR: Remove & rej | place right front low | ver control arm. | | | | 1.50 | 300.00 |
| 31-12-6-771-894 | Control arm E | | | | | 1.00 | 460.09 |
| 33-30-6-787-062 | Nut 14x1.5mm | combination | | | | 2.00 | 11.66 |
| 31-12-6-780-480 | Nut 14mm com | bination | | | | 1.00 | 12.33 |
| Suspension bushings need LABOR: Remove & ins | • | rms, press out l | bushings and | replace | | 2.50 | 500.00 |
| 31-10-6-778-015 | Bushing upper | | J | | | 2.00 | 251.72 |
| Mouse blocker | | | | | | | |
| | place mouse blocke | er | | | | 0.20 | 40.00 |
| LABOR: Remove & rep | | | | | | 1.00 | 90.00 |
| LABOR: Remove & repair MOUSEBLOCKER | Mouseblocker | | | | | 1.00 | 90.00 |
| MOUSEBLOCKER | | | MH | 3/06/2024 | | | |
| • | Mouseblocker 3/06/2024 | 175,162 | МН | 3/06/2024 | | Total | |